

Dear Patient,

This letter is to let you know the arrangements for this year's flu clinic to ensure they are as safe for our staff and patients as possible.


Please follow these instructions:

- Make your way to the marked FIRE EXIT door at front of the building




- Please wear a **face covering**.



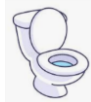
-  **Walk** to the practice if you can.


- Attend **on your own** unless you need help in mobilising.



-  Please arrive as close to your appointment time as possible to maintain social distancing.


- Use the toilet before leaving the house.



-  We encourage you not to touch anything in the practice.

- Follow the signs when queuing outside the building.




-  Please come prepared with an umbrella if it is likely to rain as the queue will be outside.

- There will be no chairs available to sit while waiting and you will not be able to sit whilst having the vaccination (for infection control). If you think you will struggle with this, please speak to the queue marshal on arrival.



- Wear clothing which makes it easy to expose your upper arm.



-  Please follow the instructions of the staff who are supervising the patient flow – they are there for your safety and will be wearing luminous yellow vests.

- Do not attend if you or any members of your household have symptoms of coronavirus, or if you have been told to isolate.

